

#### What is GEP SMART?

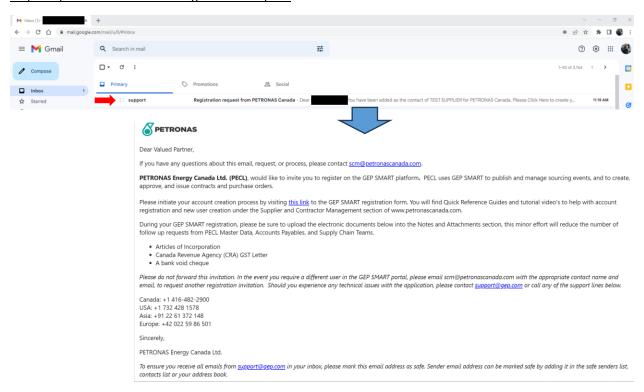
GEP SMART is a procurement software platform that makes Supply Chain Management functions more efficient.

### Why should you register for GEP SMART?

To participate in PETRONAS Canada's competitive sourcing events, or to receive contracts and purchase orders, suppliers are required to register and verify or update specific details to complete your company's profile. All communication for sourcing events, contracts, and purchase order issuance will be performed through this platform, hence the importance of using and familiarizing yourself with the system.

The registration process only needs to happen once unless changes or updates are required. After this step you can access the GEP SMART vendor portal, or business network at any time.

## Step 1: Open Your GEP SMART Registration Request



The registration email also contains a reference to GEP onboarding guides, and to GEP Customer Support should you need additional assistance.

From the registration request email, click the hyperlink to begin your GEP SMART registration.

**Note**: If you experience an error with the hyperlink, it is generally related to a GEP SMART session conflict. If this happens, right-click the hyperlink and select Open Link in Incognito / InPrivate Window.



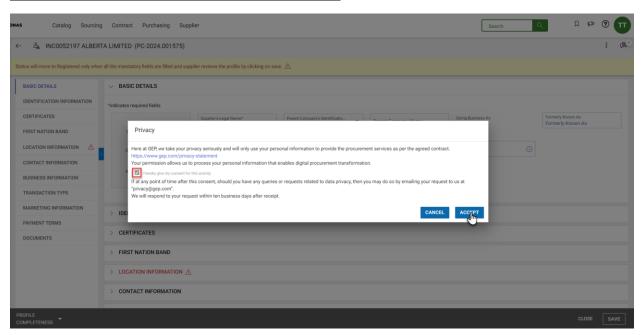
Step 2: Review & Update Registration Information in GEP SMART



Accessing the Registration Hyperlink will open a browser and direct you to the GEP Business Network website. Username, Work Email, First Name, and Last Name fields will be auto populated. You're not able to modify your email address at this stage and GEP requires each unique email address to serve as a distinct user account. Please enter and verify a password, accept the Terms and Conditions and Privacy Policy, then Submit.

You will receive a one-time verification code in your email inbox, please enter it when prompted, to login.

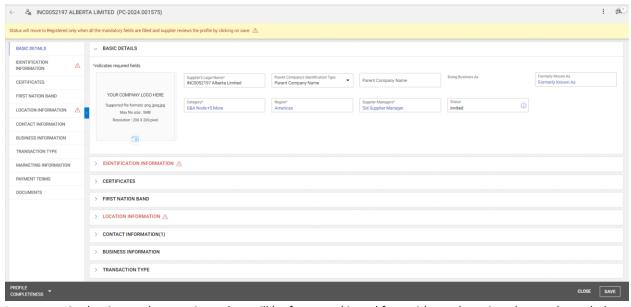
Step 3: Upon Login, Review & Accept GEPs Privacy Disclosure



Click the 'I hereby give my consent for this activity'  $\checkmark$ , then Accept.



### Step 4: Review & Update Your GEP SMART Supplier Profile for PETRONAS

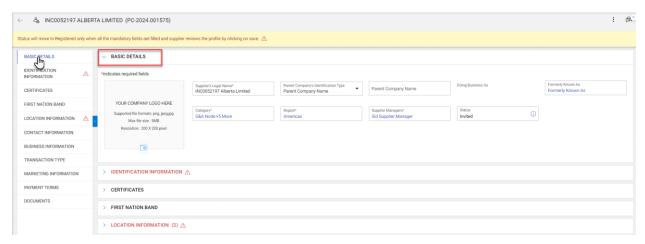


Locate required or incomplete sections, they will be formatted in red font with a red caution alert as shown below.

#### IDENTIFICATION INFORMATION /

Minimum supplier profile requirements for PETRONAS include Basic Details, Identification Information, Location Information (Head Office, Remit To, and Ordering Locations), and Contact Information sections. Generally, PETRONAS will have most of your profile completed. All other sections are currently optional but that may change.

#### Step 5: Review & Update Basic Details

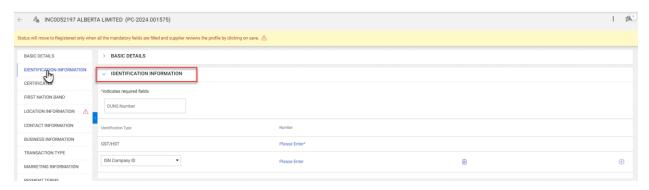


For the Basic Details section, please review and update the following fields if required -

- Supplier Legal Name \* (mandatory)
- Parent Company Identification Type
- Parent Company Name
- Formally Known As

- Category \* (mandatory, managed exclusively by PETRONAS)
- Region \* (mandatory, managed exclusively by PETRONAS)
- Supplier Manager \* (mandatory, managed exclusively by PETRONAS)
- Status (Systematically updated status that reflects registration progress)

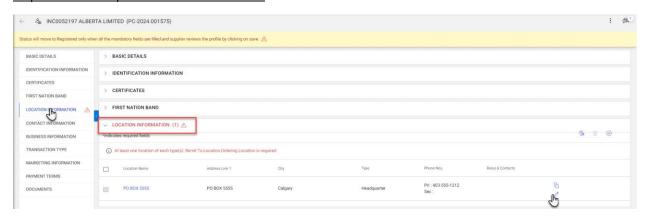
## Step 6: Review & Update Identification Information



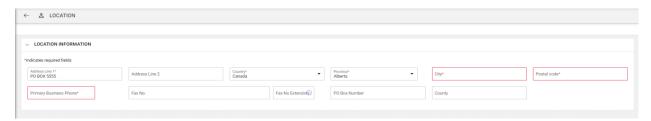
For the Identification Information section, please fill out the following fields –

- DUNS Number Enter N/A if not applicable
  - o Get a DUNS number by visiting <a href="https://www.dnb.com/ca-en/duns-number/get-a-duns.html">https://www.dnb.com/ca-en/duns-number/get-a-duns.html</a>
  - o Look up a DUNS number by visiting <a href="https://www.dnb.com/ca-en/duns-number/lookup.html">https://www.dnb.com/ca-en/duns-number/lookup.html</a>
- 9 Digit GST/HST Number \* (mandatory please avoid entering any suffix such as RT001)
- ISN Company ID Optional

## Step 7: Review & Update Location Information



Click the edit button on Headquarters record, in the right corner of the Location Information section.



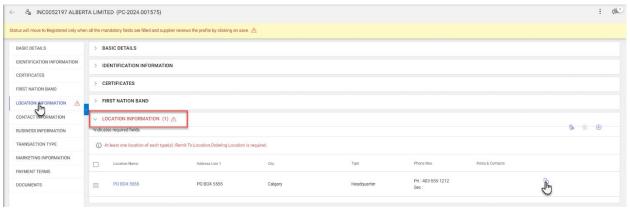


Review and update all fields for your company headquarters. Fields indicated in red with an asterisk are required.

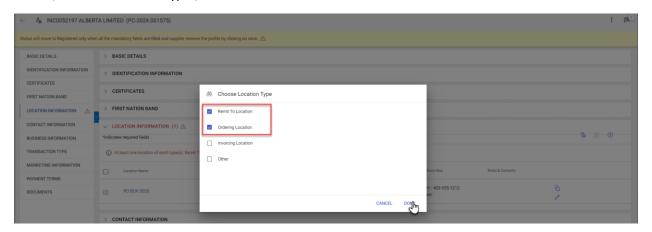
- Address Line 1
- City
- Country
- Province
- Postal Code
- Primary Business Phone

Click SAVE or SAVE AND CLOSE once completed.

### Step 8: Create Remit To Location & Ordering Locations

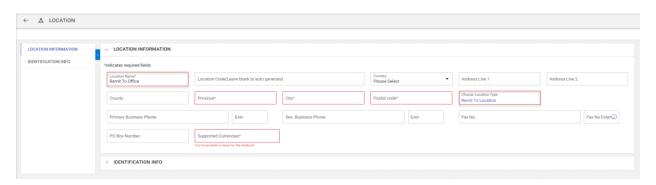


Most suppliers will elect to copy their headquarters location as Remit To & Ordering Locations. Just click the Copy As icon, select the Location Types, and click **DONE**.

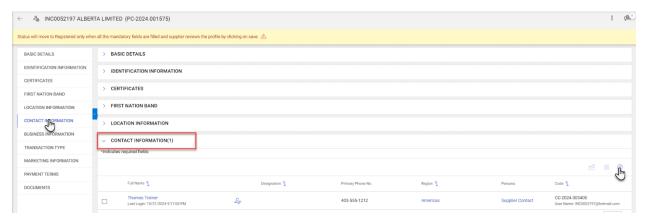


Alternatively, if your Remit To & Ordering Locations have completely different addresses, click the Add New Location icon  $\bigoplus$  and populate the form as needed. NOTE: any field where the description is followed by an asterisk \* must be populated.



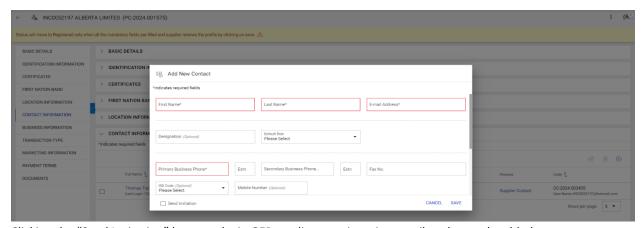


#### Step 9: Review GEP SMART Contacts & Create New User Contacts For Your Organization



Review existing contact information, then add accounts for any individuals requiring GEP access for PETRONAS.

- Click the Full Name field to review and modify existing user information.
- To add any new contacts, click the  $\bigoplus$  button on the right side, complete all required information. NOTE: any field where the description is followed by an asterisk \* must be populated.
- Click the icon under Designation for your desired Primary Contact



Clicking the "Send Invitation" box, results in GEP sending a registration email to the newly added user.

Click SAVE once finished



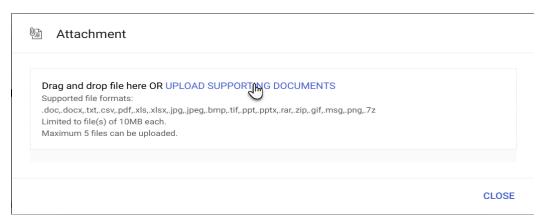
Step 10: Upload Supporting Documents to Notes and Attachments Section

Upload the electronic documents below into the Notes and Attachments section. This effort will reduce the number of follow up requests from PECL Master Data, Accounts Payables, and Supply Chain Teams.

- Articles of Incorporation
- Canada Revenue Agency (CRA) GST Letter (Canadian entities only)
- A bank void cheque or authorized letter from your banking institution (Canadian entities only)

To upload any supporting documents, from the Notes and Attachments Section click  $\stackrel{\frown}{\Box}$  or  $\stackrel{\frown}{\oplus}$  to **Add Attachments**.

Drag and drop an attachment or click **Upload Supporting Documents** to browse/select a file for upload.



Click Close to upload your file, then repeat this process for any additional documents. Your attachments will appear with any attachments uploaded by PETRONAS.

### Step 11: Click SAVE



Click **SAVE** on the bottom right corner of the screen, then select **PROFILE COMPLETENESS** to ensure all base profile requirements are satisfied. All sections should show green alerts, should any requirements remain red, please revisit that section to update any required data. The rest of the GEP supplier profile sections are optional.

### Support & Assistance

Should you have any questions related to the GEP SMART application, consider the following resources:

eMail: <a href="mailto:scm@petronascanada.com">scm@petronascanada.com</a> -or- <a href="mailto:support@gep.com">support@gep.com</a>

## **GEP Support Lines:**

Canada: +1 416-482-2900 USA: +1 732 428 1578 Asia: +91 22 61 372 148 Europe: +42 022 59 86 501